



Event Steward Volunteer

Role Description

What is the Selby High Street Heritage Action Zone and why do they need me?

Selby Town HSHAZ sits in the heart of Selby's commercial high street and conservation area; all centred on a stunning Grade I listed, 11th century, Selby Abbey. From Roman and Viking settlers to Medieval Monks; Georgian architecture to once key industrial pioneers within shipbuilding, rail and mining; Selby offers vast potential to enhance and interpret the historic environment with its array of listed Medieval to 20th century buildings.

The programme of work to be delivered as part of the Selby Town HSHAZ scheme will only be successful if it engages people deeply in understanding, and telling, their own heritage story. The design, delivery, and legacy of the scheme will all be influenced, and wherever possible driven, by the communities, residents and businesses who make up our town.

Chris Cade's Family-Friendly Walking Tours

We need volunteers to work with us at Heritage Open Days to work as stewards as part of Chris Cade's Walking Tours. There are two exciting walking tours that are to be runs as part of the Selby Heritage Open Days week of events. The two walks are about the Selby railway heritage, and the Selby town centre market heritage.

Volunteers will be required to help provide information to visitors – hand out leaflets, wayfinding to visitors, and help to gather and input valuable feedback and information from visitors about their experience. Volunteers will help marshal those attending the walk and provide Chris with support in moving through the walk route.

Volunteers at events will give valuable time to the HSHAZ project to help us monitor the successes of the Project and give us insight into areas where we can improve.

What will I be doing?

Working with our professional HSHAZ Team you will need to:

- Giving visitors/attendees a warm welcome to the event.
- Provide Chris will support in stewarding attendees and making sure they stick to the safe route through the walk.
- Approach visitors of all ages and backgrounds to ask them to complete a printed or electronic survey.
- Keep a record of how many people attend the event and who you engage with and record any additional comments that may be said when discussing the project.
- Other administrative tasks to support the creation of the evaluation used on site.

How much time will I be expected to give?



Each of the walks will last approximately 25 minutes and volunteers will meet Chris at the start location 15 minutes before the walk begins. The tours are to be held on:

11 September at 10:00, 11:00, 13:00, and 14:00

19 September at 10:00, 11:00, 13:00, and 14:00

Volunteers are invited to attend for a full day if they wish, or work on either the two morning walks or two afternoon walks of either day. At least one volunteer will be required at each of the walks, but if two wish to attend together, this would also be encouraged.

What skills, qualities and experience do I need?

We are looking for a friendly, enthusiastic, and committed people who would enjoy working with our HSHAZ project team and artists. You would need to be:

- Confident and great at communicating with others face to face.
- Comfortable working on your own when interacting with visitors and attendees.
- Interested in hearing feedback and in helping monitor and analyse the success of the project.

What support and training will I receive?

As a member of a small team, you'll receive a briefing on the role and on the evaluation techniques, procedures, and systems required in approaching the walk attendees, from project team members and also from the Project Evaluation Consultants.

You will be invited to meet with the HSHAZ project team before the event where we will detail the way we would like you to approach it, and the more formal aspects such as Health & Safety, partnership working, and management procedures and processes.

Ready to Take the Next Step?

Complete our [online form](#) or you can download it and email it to us at SelbyHAZ@selby.gov.uk